

**Bastyr Center for Natural Health  
Relocation FAQ  
04/22/25**

**Q: What is the decision about relocating Bastyr Center for Natural Health?**

A: After more than two years of weighing costs and benefits, consideration of renewing our existing lease at the Wallingford site, and the evaluation of possible clinic sites in the Seattle-metro area, the Bastyr University Board of Trustees and university leaders have decided moving our teaching clinic to the Kenmore campus makes the most sense for students, patients, clinical faculty and care team members.

**Q: What prompted the decision to relocate the Bastyr Center for Natural Health from Wallingford to the Kenmore campus, and what factors were considered?**

A: The scenario and factors we considered to make this important decision include:

- The lease at the Wallingford location ends on December 31, 2025. A long-term lease was required to stay in the Wallingford building.
  - Annual increases in lease costs over the term of the 10-year agreement.
  - Increased operating expenses.
  - We use approximately 40% - 50% of the space we lease in Wallingford. Bastyr requested to lease a smaller portion of space at the existing location, yet this request was not accepted.
- Zip code evaluation of our current patient base reflects that about **half of the current clinic patients are located outside of urban Seattle zip codes**, to the north, south, and east of the city. Bothell, Kirkland, and Kenmore represent almost one-third of non-urban zip codes.
- **Availability of buildings at the Student Village at the Kenmore campus**, located at 14500 Juanita Drive NE, Kenmore, WA 98028. This will also allow Bastyr faculty, students, and staff to have greater access to clinic services.
- The campus offers **abundant and free parking** for patients who drive.
- **Students and clinical faculty will no longer have to commute between campus and clinic**, which requires time, transportation, and is costly.
- **Positive feedback from surveys** of faculty/staff and students about the relocation plan.

**Q: What about patients who may not be able to travel to Kenmore for services?**

A: We recognize that not all current patients may be able to commute to the new Kenmore campus location. Clinic leadership is exploring ways to assist our patients with access to the new clinic site or alternatives, such as existing community off-site clinics throughout the greater Seattle area.

**Q: How will the relocation help in serving new patient demographics?**

A: Bastyr Center will be more accessible to communities outside of Seattle zip codes, and in fact, the commute for some patients may be easier. In the zip code analysis of current patients, a significant number of patients reside in Kenmore, Bothell and Kirkland zip codes.

**Q: What therapeutic care options will be available at the Kenmore campus?**

A: No services will be impacted. We will continue to offer the same services at the Wallingford location. In addition to these services, the Kenmore campus location allows us to create nature therapy programs for our patients, given the herbal gardens, forest, and botanical medicine trail located just outside the doors of the new location.

**Q: Will there be any layoffs as a result of the relocation?**

A: No layoffs will occur from the move, and services offered will not change. Support positions in the front and back office will remain. Bastyr will work to accommodate staff as much as possible.

**Q: What is the anticipated timeline for the relocation process and the key dates?**

A: Following is the anticipated timeline for the relocation of the clinic:

- April 2025 – Announcement of BCNH relocation to Bastyr campus
- April - May 2025 – Clinic relocation planning is outlined
- April - June 2025 – Engagement with stakeholders [Patients, Faculty, Staff and Students regarding the relocation process]
- Late Summer - Early Fall 2025 - First building available for clinic set-up (anticipated)
- Fall 2025 - Announcement of BCNH opening to Kenmore neighbors and surrounding communities
- Fall 2025 – First clinic services move to campus
- December 2025 - Full move of clinic, clean-up, and closure of Wallingford clinic, including the Natural Medicine shop – winter break
- January 2026 - BCNH and Natural Medicine Shop open at Kenmore campus – all services and products are available to patients
- Winter 2026 – BCNH Grand Opening Celebration and ribbon cutting party for Bastyr and Kenmore community

**Q: Who can I contact with additional questions?**

A: Please speak with your Provider at your next visit to address this transition and the coordination of your future health care needs. Additional information will be available on our website as we get closer to the moving date, [Bastyrcenter.org](http://Bastyrcenter.org).